

# *Our commitment to your safety and well-being...*

## **Before your arrival:**

A few days before your check-in date, you will receive a pre-arrival email encouraging you to remotely check-in and pre-pay your stay.

As you are probably aware, in order to arrive at the Princess Juliana Airport you are required to have an approved PCR test within 120 hours of arrival date OR an antigen test within 48 hours of arrival date, however the French side has just implemented that Americans have a PCR test within 72 hours of arrival date OR an antigen test within 48 hours of arrival date. With this new protocol in place, it would make sense to obtain the PCR test within 72 hours of arrival date OR the antigen test, as these will cover you for both sides of the island. Be aware that if you arrive with a test only covering you for the Dutch side, you will be required to get a complimentary antigen test from a drive through facility in Hope Estate which is 5 minutes from Le Petit Hotel. The French government is also requiring all visitors to sign the following two documents:

<https://www.dropbox.com/sh/aavu7ehp2dxrz97/AACFaGn9ceX8nV31yK65Ulpba?dl=0>

We understand that this sounds like a lot but rest assured, this is a relatively easy process and these protocols are keeping our borders safe and will ensure a relaxed, SAFE vacation for you.

## **Throughout your stay:**

- Breakfast will no longer be in the usual buffet form in the lobby but will be brought to you and served in your room. It must be reserved the day before.
- Hand sanitizer will be available at stations throughout the property.
- We recommend opening your sliding doors at least once a day to ensure healthy ventilation.
- Your room will be cleaned every 3 days. Please let the front desk know your preferred time and we will do our best to accommodate. We ask that you vacate the room 1 hour prior.
- Housekeeping is only allowed to enter a vacant room.
- If you need fresh towels and linens outside of your housekeeping days, please call the front desk by dialing 9 from your room.
- All public areas will be cleaned frequently throughout the day with approved disinfectants, including front desk counters, door handles, handrails, shuttle van, etc...
- L'Esplanade's pool, Ti Spa & Ti Temple are open for your enjoyment and our nightly shuttle service will be operating.

## **Your departure:**

- Your final invoice will be sent to the email you provided at the time of reservation.
- The credit card we have on file will be charged for any incidentals you may have during your stay, i.e. bar, food, spa, boutique, etc... and will be itemized on your final bill.

*If you have any questions or concerns, please don't hesitate:*

*Telephone: +590 590 29 09 65 / toll free 855 LE PETIT / dial 9 from your guest room*

*Email : [info@lepetithotel.com](mailto:info@lepetithotel.com)*